

## Person Specification - Housekeeper

	Essential	Desirable
Qualification	Regulated Qualifications Framework (RQF) Level 2 in Housekeeping, Hospitality and Cleaning or equivalent	
Experience & Knowledge	Extensive experience of domestic care work.  Knowledge and experience of COSHH regulations	
Specific Skills	Excellent cleaning skills with an eye for detail  Good communication skills and is able to effectively communicate with both staff and residents.  Good reading and writing skills to complete paperwork as required.  Organisational skills to ensure supplies are maintained	
General Aptitude	Ability to clean safely in a residential care home setting whilst residents are in their home and staff are working.	
Personal Qualities	Can-do positive attitude  Team player - keen to work	



	together to get the job done  Ability to articulate and report any concerns particularly relating to health and safety matters.	
Greensleeves Care Values	<ul> <li>Ability to demonstrate understanding and apply our workplace values. These are embedded in all roles and applicants must evidence their values.</li> <li>1) Respect - You treat residents and colleagues with dignity and value their unique life experiences and personal contributions.</li> <li>2) Openness - You act openly and honestly, building confidence in our intentions and behavior. We choose words and actions that are sincere, not misleading.</li> <li>3) Responsibility - You are committed to meeting the needs of others and behave responsibility towards residents and colleagues, being careful of the choices we make.</li> </ul>	